

OPERS Refund Information

Q. How do I apply for a refund from OPERS?

A. Please contact OPERS directly at **1-800-222-7377** in regards to applying for a refund. Please note that a refund application is not processed with OPERS until 60 days after the last time you paid into OPERS.

Q. How soon will Payroll respond to my refund application from OPERS?

A. Due to the volume of refund request, Payroll respond to refund application request within the last two business days of each month.

Q. Do I need to complete another exemption form since I am currently a full-time student again?

A. No, the original exemption form is still valid with Cleveland State University.

Q. I need help filing for a refund with OPERS. Can you help?

A. Although our staff is knowledgeable of the OPERS refund process, we cannot assist you with filling out the form. Please contact one of OPERS helpful representative, who can better assist you with filing for a refund at **1-800-222-7377**.

Q. Are there any fee/penalties that will be assessed?

A. Every refund is different in amount and situation please contact OPERS at **1-800-222-7377** for more details.

Q. Do I have to apply for a refund?

A. No, You can leave the money with OPERS, transfer the funds or if eligible pull from it once retired or add more to it later (only if you work in the public sector does this apply).

Q. What is OPERS contact information?

A. OPERS mailing address:

Ohio Public Employee Retirement System

277 East Town Street

Columbus, Ohio 43215-4642

Contact Number/Hours of Operation:

Monday – Friday 8:00 a.m. – 4:30 p.m.

1-800-222-7377

Thank You,

Cleveland State University Payroll Department